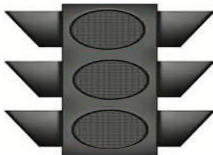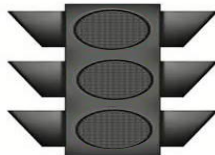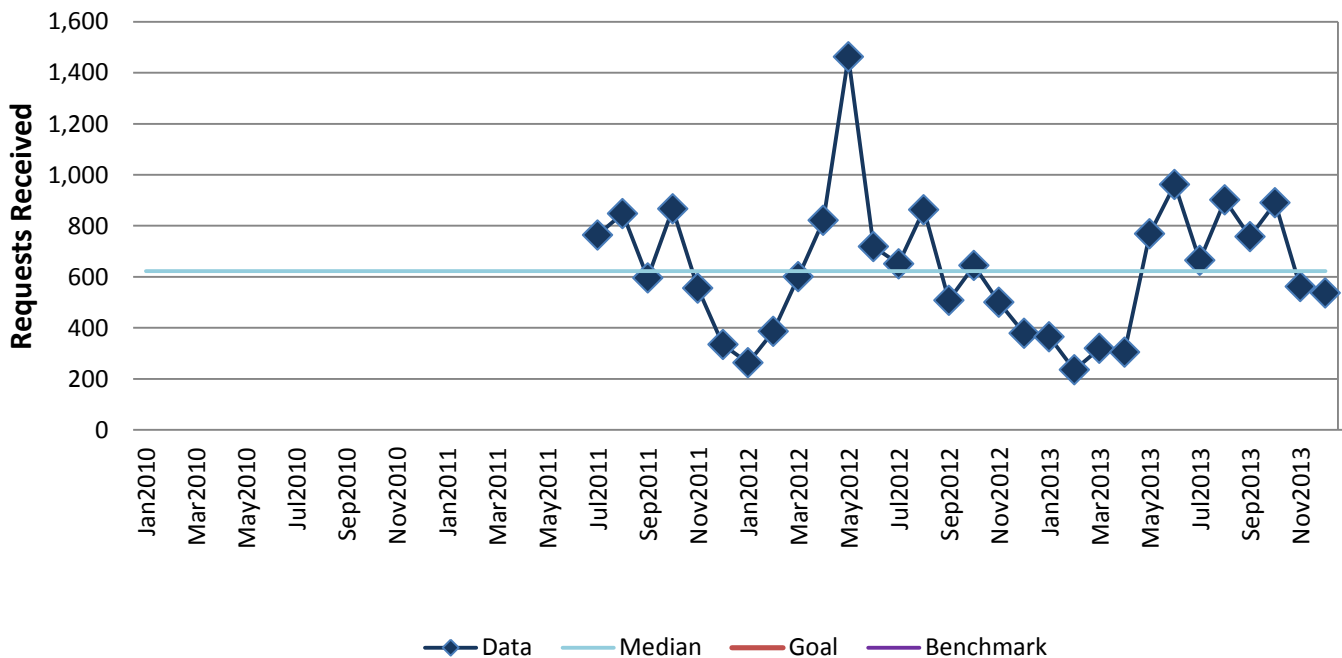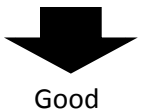# Boarding & Cleaning Requests Received
Codes & Regulations
2/12/2014

Measurement method	Why measure?	What is our goal?
The total number of requests received for boarding, cleaning and cutting of vacant and abandoned properties	Quantify the workload driven by citizen requests	N/A - Input Measure

How are we doing?					
Dec2012-Dec2013 12 Month Goal	**Dec2012-Dec2013 12 Month Actual**		**Dec2013 Goal**	**Dec2013 Actual**	
N/A	7,265		N/A	537	
Requests Received	Requests Received		Requests Received	Requests Received	

	Performance Stoplight Key
	Red Light = Off Goal
	Yellow Light = Approaching Goal
	Green Light = Meets Goal
	No Lights = No Goal/No Data

Boarding & Cleaning Requests Received

Good

Legend: Data — Median — Goal — Benchmark